Name: Li Gang

Experience Summary

* Have working experience implementing projects globally at multi-national companies, using English and Japanese.
* Have experience introducing and implementing ITIL to support and maintenance activities.
* Have experience, as a developer working onsite at the client, carrying out projects at all stages from requirements gathering to deployment and maintenance.
* Have hands-on experience with relatively new technologies, including Java family knowledge, such as Spring Framework, Hibernate, Microsoft family technologies, such as WPF, MVVM, Entity Framework,ASP.Net MVC,ASP.Net Web API,F#, Azure deployment, as well as front end technologies, such as Typescript, Angular and Material Design.
* Have gained ITIL certification, working on incident management and resolution by working closely with related parties, including vendors, based on ITIL recommendations.
* Have gained ISTQB certification, making use of ISTQB guidelines and best practices in a variety of scenes, including user acceptance testing and vendor management.
* Have gained Azure administrator and developer certifications, working on Azure native technologies.

Computer System Expertise (Professional Level)

Languages: Java Sprint Boot, Hibernate, C#, Asp.Net MVC, ASP.Net Rest API, WPF, JavaScript, TypeScript, AngularJS, Angular, Bootstrap, T-SQL, Azure

DBMS/RDBMS: SQL Server

Engineering Knowledge: Object-Oriented Systems Analysis and Design, Software Engineering, Software Development Life Cycle, Database Management Systems

Web Server: IIS, Tomcat

NN Life Insurance Co. Ltd. March 2019 to Present

System Analyst (Haken Agency: Skillhouse)

Responsibilities

* Collaborate and coordinate with business users and vendor development staff
* Reply to inquiries, isolate faults, and investigate root causes for incidents received from Helpdesk, by working closely with related parties
* Manage multiple systems
* Hands-on development using Azure technologies

Platform/Development Tools

　　　Windows Server (Active Directory), Oracle, SQL Server, IIS, Tomcat, .Net, IBM ODM, AS400

Nomura Securities Co., Ltd. Aug 2017–Mar 2019

Application Developer (Haken Agency: Michael Page)

-Job Overview: Support & enhancement development for applications that automatically generate documents required for financial product sales

-Team Size: 4persons

-Platform/Development Tools: WPF, Win Forms, MVVM, ASP.net REST API, ASP.net MVC 5, SQL Server, Windows CMD, PowerShell

- Role: In addition to troubleshooting and replying to user inquiries, provide total support from requirement gathering till development and maintenance for document generation in response to release of new financial products

Moët Hennessy Diageo K.K. Jan 2017 – Jun 2017

Application Developer (Haken Agency: Michael Page)

-Project Name: Workflow application development using frontend technologies at Moët Hennessy Diageo K.K.

-Team Size:5

-Platform/Development Tools: SharePoint, AngularJS(JavaScript),Bootstrap, SQL Server, SAP(BAPI)

-Role: Workflow application development at MHD K.K. working closely with business users. UAT test plan and execution for outsourced development.

Pfizer Japan Inc. Jul 2016 – Dec 2016

Application Developer (Haken Agency: Intersoft)

-Project Name: Java Application Enhancement for Marketing Applications at Pfizer Japan Inc.

-Team Size: 3

-Platform/Development Tools: Marketo, Java, AWS (Linux +Tomcat), Oracle Web center, Oracle 11g

-Role: Working closely with BA and business users, implemented java application enhancement for marketing applications at Pfizer Japan Inc.

Tech Mahindra Jun 2016 – Jul 2016

C# Bridge Engineer (Haken Agency: Intersoft)

-Project Name: Sanyo Trading Co. Ltd.’s Next Generation Core System Development

-Team Size: 10

-Platform/Development Tools: Asp.Net MVC 4, MyBatis, SQL Server 2014, EXT JS, C#

-Role: Asp.net/C# bridge system engineer of Tech Mahindra company between India offshore team and Japan onsite team from the low-level design phase to the integration test phase

(\* I was then transferred to the workplace of Pfizer Japan Inc. by Tech Mahindra company after twenty days in this project.)

Grace Wit K.K. Dec 2015 –May 2016

Developer (Contract)

-Project Name: Add-on development for a Web application that will be used by electricity power selling companies

-Workplace: NTT Data

-Team Size: 6

-Platform/Development Tools: Java Struts 2, iBatis, PostgreSQL

-Roles: Low-level design, source code review and test

Dalian Shengmei Chemical New Technology Co., Ltd.　 Apr 2009 – Oct 2015

* Operational Support for EUC tools and accounting application
* Engaged in software development as a subcontractor of Dalian local software development vendors
* Launching a Japan oriented software development business
* Development tools/languages: Excel(VBA)、J2EE、C#、Oracle、SQL Server

Sony Dalian Aug 2004-Mar 2009

Transferring S&M of web applications from Tokyo Japan to Dalian China

Transferring the support and maintenance of Java and Oracle based web applications from Tokyo Japan to Dalian China; helping establish and streamline the offshore support and maintenance model in Dalian. Taking initiatives widely, ranging from planning to actual support & maintenance.

* Participation in formulation of the maintenance offshore transfer plan. Onsite knowledge transfer
* Development work along with bug fixing and enhancement (including impact analysis, specifications creation, coding, test, and release)
* Troubleshooting, replying to system-related inquires, extracting and sending data in accordance with the business requirements of the user
* Introduction and implementation of ITIL
* Effective and active communication with the Tokyo side as the offshore leader, using communication tools including email, onsite visits, phone, TV conferences

The major web applications that I was involved with were:

* Front Input(A Front End Application for the Accounting System)
* Expense Settlement System
* Security Card Management System

Covansys Feb 2003 – Jul 2004

Analyst

Project Name: Travel and Real Estate Web Insurance System

-Duration: 03/2004 – 07/2004

-Team Size: 6 (on Japan side)

-Description: Web Insurance System for real estate and travel agencies in order to improve on efficiency and standardization with agencies, as well as maintaining and enlarging market share.

-Platform/Developing tools: Windows 2000, SQL Server, ColdFusion, ASP.net, C#

-Role: Project coordination between UK and Japan through all phases.

Project Name: Migration From Lotus Notes to .Net Framework

-Duration: 05/2003-02/2004

-Team Size:3

-Description: A migration from Lotus Notes based internal system to a .Net Framework, SQL Server(workflow) based one.

-Platform/Developing tools: Windows 2000, SQL Server(T-SQL), .Net Framework, workflow, Office XP developer, VB .Net

-Description

-Role: All phases including MS SQL Server development and production DBA

Project Name: Internal System for Insurance Marketing Department

-Duration: 02/2003-04/2003

-Team Size: 3

-Description: A web application for recruiting and managing financial consultants

-Platform/Developing tools: Windows 2000, SQL Server(T-SQL), ASP

-Description

-Role: All phases including MS SQL Server development and production DBA

Seagate Japan Dec 2001 – Jul2002

Responsibilities include:

- Providing day to day support to the business on ERP and other sales related applications

- All Local related Oracle EBS Conversion issues such as filing gap request, validating data conversion rules, making setups and business tests etc.

- Liaising between end users in Japan and IT team in Singapore and USA on Seagate global project rollouts, applications releases or other IT issues

- Providing custom reports in accordance with user requirements using Excel(VBA), Essbase, Crystal Reports and Developer2000

- Providing PC troubleshooting for end-users including Lotus Notes, Network and PC installation

Pasonatech co., Ltd. Dec 2000 – Nov 2001

1. Project Name: MeritMail Advertising System

-Duration: 07/2001-11/2001

-Team Size: 5(on the side of Japan)

-Platform/Developing tools: Windows NT, Linux, Websphere, DB2, Java

-Description: Advertising system on mobile phones

- Role: DB Design, Screen Design, Testing

2. Project Name: Tactical Marketing on Application Platform for Securities

-Duration: 06/2001-07/2001

-Team Size: 4

-Platform/Developing tools: Windows NT IIS/ASP, VB Script, Html, Java Script, SQL Server

-Description: This project in fact is to customize an existing software product according to the new customer's needs

-Role: Debug and fix the bugs

3. Project Name: Tokyo Marine Insurance System

-Duration: 05/2001-06/2001

-Team Size: 3

-Platform/Developing tools: UNIX, WebSphere, DB2/ JSP, Java Beans, Servlet, Html, JavaScript

-Description: The module that we undertook is only a small part of the whole project. It mainly includes searching, inserting and updating the data by a browser as well as sending e-mails with appropriate content and format to appropriate addressees

-Role: Debug, fix the bugs and modify the program according to the changed specifications of the customer

4. Project Name: Constructing an Intra-Office System for an ISP Company

-Duration: 12/2000-03/2001

-Team Size: 1

-Platform/Developing tools: Windows NT, MSDE /Access (VBA)

-Description: This system covers almost all of activities of operating section and sales section of the ISP company, such as mansion information management, customer information management and so on

- Role: Making requirement specifications, coding, testing and maintenance

Language Skill Level

Japanese: Business Level

English: Business Level

Chinese: Native Level

Education

09/1996-04/1999 Dalian University of Technology,

Master Degree on NDT and its Automation

09/1988-07/1992 Dalian University of Technology,

Bachelor Degree in Foundry Science

Employment History

03/2019-Present 　Application Support, System Analyst

　　　　　　　　　Skillhouse Staffing Solutions K.K. (Tokyo, Japan)

01/2017-03/2019 Frontend Developer, Application Support & Enhancement Development

Michael Page International K.K. Corporation (Tokyo, Japan)

06/2016-11/2016 Asp.Net/C# Bridge SE, JAVA SE Intersoft KK (Tokyo, Japan)

12/2015-05/2016 SE, Grace Wit K.K. (Tokyo, Japan)

04/.2009-10/2015 SE/PM Dalian Shengmei Chemical New Technology Co., Ltd. (Dalian, China)

08/2004-03/2009 ASM Project Leader, Sony Dalian (Dalian China)

02/2003-07/2004 Application Analyst, Covansys Japan (Tokyo, Japan(

12/2001-07/2002 ERP Coordinator (Business Analyst), Seagate Japan K.K.(Tokyo, Japan)

12/2000-11/2001 PG, Detailed Design SE, PasonaTech Co., Ltd.(Tokyo, Japan)

04/1999-11/2000 PG, Dalian Haihui Software Company (Dalian, China)

07/1992-07/1996 Teacher, Liaoning Meter Vocation School (Dandong, China)

Certifications & Qualifications

|  |  |  |  |
| --- | --- | --- | --- |
| Certificate Name | Certification Authority | Date | Certificate |
| Japanese-Language Proficiency Level 1 | The Japan Foundation  Association of International Education, Japan | Feb 1999 | [View](https://www.dropbox.com/s/hetgq0i9jzdgs67/JP.jpg) |
| Senior Programmer Certificate | Ministry of Personnel of the People's Republic of China  Ministry of Information Industry of the People's Republic of China | Oct 1999 | [View](https://www.dropbox.com/s/qjflhi8uzc5n0fu/IT.jpg) |
| English Accounting Test | Japanese Institute of International Accounting Education | Jul 2001 | [View](https://www.dropbox.com/s/bkdfjsrzfryl6nn/AT.jpg) |
| Single Page Web Applications with AngularJS | Johns Hopkins University through Coursera | May 2017 | [View](https://www.coursera.org/account/accomplishments/certificate/5M3PT5CLHZZ5) |
| HTML, CSS, and Javascript for Web Developers | Johns Hopkins University through Coursera | May 2017 | [View](https://www.coursera.org/account/accomplishments/certificate/WGQ5JTE27TDT) |
| ISTQB Foundation Certificate | ITSTQB | Jun 2019 | [View](https://www.dropbox.com/s/46sap8eitwvwdbr/Certificate-19-CTFL-01275-USA.pdf) |
| ITIL® Specialist Certificate | AXELOS | May 2020 | [View](https://www.dropbox.com/s/qndei7c9ekrwgf6/e-Cert.pdf) |
| Microsoft Certified Azure Administrator Associate | Microsoft | Jul 2020 | [View](https://www.dropbox.com/s/2mpmjodj5j5dsjx/Microsoft_Certified_Professional_Certificate_Admin.pdf) |
| Microsoft Certified: Azure Developer Associate | Microsoft | Jul 2020 | [View](https://www.dropbox.com/s/b3xx3l4nix3bldg/Microsoft_Certified_Professional_Certificate_Dev.pdf) |